

STATEMENT OF WARRANTY

SPACESAVER HAS AN EMPHASIS ON CUSTOMER SATISFACTION AND CONTINUOUS IMPROVEMENT. THE STATEMENT OF WARRANTY IS OUR CONTINUED COMMITMENT THAT SPACESAVER IS DEDICATED TO SERVING OUR CUSTOMERS.

LIFETIME LIMITED WARRANTY

Subject to the conditions stated below, Spacesaver Corporation ("Spacesaver") warrants to the original purchaser exclusively that the shelving and mobile carriages ("structural frames") manufactured by it will be free from defects in materials and workmanship for the lifetime of the structural frames. For the purposes of this warranty, structural frames shall be deemed to exclude all moving parts, controls and guides that have immediate contact with any moving parts.

10-YEAR LIMITED WARRANTY

Spacesaver also warrants that all carriage drive motors*, shall be free from defects in materials and workmanship for ten (10) years from the date of the customer's written acceptance of installation. During the 10-year warranty period, all parts are included at no cost for 10 years. Labor is included at no cost during the first year of the 10-year warranty period. After the first year, all labor will be charged at the current rate.

5-YEAR LIMITED WARRANTY

Spacesaver also warrants that all equipment, other than structural frames and carriage drive motors*, shall be free from defects in materials and workmanship for five (5) years from the date of the customer's written acceptance of installation. During the 5-year warranty period, all parts are included at no cost for 5 years. Labor is included at no cost during the first year of the 5-year warranty period. After the first year all labor will be charged at the current rate.

*Standard profile unit-welded carriages only. Refer to Warranty for Mobile Rack Systems.

If any warranted equipment shall be proved to Spacesaver's satisfaction to be defective, such equipment shall be repaired or replaced at the option of Spacesaver. All warranty service for any equipment manufactured by Spacesaver must be performed by an authorized Spacesaver factory representative. This warranty shall be void if any portion of the purchase price shall be due but unpaid in accordance with the terms pursuant to which the equipment was sold. This warranty shall not apply to equipment repaired by any party other than an authorized Spacesaver factory representative or to defects or damage caused by (a) acts of God or other circumstances beyond Spacesaver's control, (b) improper installation (unless installation was by authorized factory installer), (c) improper electrical supply or environmental conditions, (d) improper operation, maintenance or storage, or (e) other than normal use or service. **EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE, SPACESAVER MAKES NO WARRANTIES, IMPLIED OR OTHERWISE, AND SPACESAVER SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

LIMITATION OF LIABILITY

Repair or replacement of any defective equipment, or refund of the purchase price paid by the customer in the event Spacesaver determines such equipment cannot be repaired or replaced, shall be the customer's exclusive remedy for breach of the warranty for product defects, however caused, and in no case shall Spacesaver be liable for incidental, consequential, special or other damages, or loss of profits or revenues whether as a result of breach of contract or warranty, Spacesaver's negligence, or otherwise. Spacesaver shall have no liability for any advice or assistance rendered by any party outside the scope of Spacesaver's written specifications for the manufacture, operation or maintenance of the warranted equipment. Original installation must be performed by Spacesaver trained and certified installers.



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STATEMENT OF WARRANTY

Mobile Rack Systems

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LIFETIME LIMITED WARRANTY

Subject to the conditions stated below, Spacesaver Corporation ("Spacesaver") warrants to the original purchaser exclusively that the mobile carriages ("structural frames") manufactured by it will be free from defects in materials and workmanship for the lifetime of the structural frames. For the purposes of this warranty, structural frames shall be deemed to exclude all moving parts, controls and guides that have immediate contact with any moving parts.

5-YEAR LIMITED WARRANTY

Spacesaver also warrants that all equipment, other than structural frames shall be free from defects in materials and workmanship for five (5) years from the date of the customer's written acceptance of installation. During the 5-year warranty period, all parts are included at no cost for 5 years. Labor is included at no cost during the first year of the 5-year warranty period. After the first year all labor will be charged at the current rate.

If any warranted equipment shall be proved to Spacesaver's satisfaction to be defective, such equipment shall be repaired or replaced at the option of Spacesaver. All warranty service for any equipment manufactured by Spacesaver must be performed by an authorized Spacesaver factory representative. This warranty shall be void if any portion of the purchase price shall be due but unpaid in accordance with the terms pursuant to which the equipment was sold. This warranty shall not apply to equipment repaired by any party other than an authorized Spacesaver factory representative or to defects or damage caused by (a) acts of God or other circumstances beyond Spacesaver's control, (b) improper installation (unless installation was by authorized factory installer), (c) improper electrical supply or environmental conditions, (d) improper operation, maintenance or storage, or (e) other than normal use or service. **EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE, SPACESAVER MAKES NO WARRANTIES, IMPLIED OR OTHERWISE, AND SPACESAVER SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

LIMITATION OF LIABILITY

Repair or replacement of any defective equipment, or refund of the purchase price paid by the customer in the event Spacesaver determines such equipment cannot be repaired or replaced, shall be the customer's exclusive remedy for breach of the warranty for product defects, however caused, and in no case shall Spacesaver be liable for incidental, consequential, special or other damages, or loss of profits or revenues whether as a result of breach of contract or warranty, Spacesaver's negligence, or otherwise. Spacesaver shall have no liability for any advice or assistance rendered by any party outside the scope of Spacesaver's written specifications for the manufacture, operation or maintenance of the warranted equipment. Original installation must be performed by Spacesaver trained and certified installers.



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STATEMENT OF WARRANTY

Rotary Storage

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LIFETIME WARRANTY STATEMENT

In addition to the above, Spacesaver Corporation warrants that the rotation surfaces of each Spacesaver Rotary Storage cabinet will last a Lifetime. Lifetime is defined as “for as long as you own” your cabinet. If any rotation surface is determined by Spacesaver to be defective in materials and workmanship during the warranty period then the necessary part or component will be replaced, freight included, labor being excluded.

10-YEAR WARRANTY

In addition to the above, Spacesaver Corporation warrants that all Spacesaver Rotary Storage mechanical or structural parts and components of each assembled base will be free from defects in materials and workmanship for a period of ten years following the shipment date. If any covered part or component of any assembled base is determined by Spacesaver to be defective during this time period then that part or component will be repaired or replaced without charge, including freight, labor being excluded.

5-YEAR WARRANTY

Spacesaver Corporation warrants that all Spacesaver Rotary Storage mechanical or structural parts and components will be free from defects in materials and workmanship for a period of five years following the shipment date. If any covered part or component is determined by Spacesaver to be defective during this time period then that part or component will be repaired or replaced without charge, freight and labor included.

WARRANTY PROVISIONS

Each of the above Warranty Statements applies to the original purchaser of the product provided that Spacesaver, or an authorized Spacesaver Area Contractor, is notified in writing that a problem exists and either Spacesaver or an authorized Spacesaver Area Contractor performs the repair or replacement.

Spacesaver Corporation’s responsibility under this warranty is limited to the repair or replacement of said parts or components provided that they are still in the possession of the original owner and that they are operating under normal usage and are properly maintained as determined by Spacesaver. Equipment damaged by exposure to corrosive or abrasive substances, misuse, neglect, alterations, accident, abuse, damage by fire, flood or other similar causality are excluded from this and all other warranty provisions. Further, labor expenses not directly related to the repair or replacement or said parts or components are specifically excluded from this warranty.

These Warranty Statements and Warranty Provisions are the complete warranty provisions for Spacesaver Rotary Storage cabinets. These Warranty Statements and Warranty provisions are in lieu of all other warranties, expressed or implied. No course of prior dealings with Spacesaver Corporation, Authorized Area Contractors, or trade usage shall be relevant to supplement or explain any item or term.



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STATEMENT OF WARRANTY

Activestor®

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LIFETIME WARRANTY STATEMENT

This Spacesaver warranty is given to the initial purchaser and is valid as long as the initial purchaser owns the product. The warranty, which runs from the date of shipment, covers defects in materials and craftsmanship found during normal usage of the product during the warranty period. If the product is defective, and if written notice of the defect is given to Spacesaver within the applicable warranty period, Spacesaver, at its option, will either repair or replace the defective product with a comparable component or product. This Lifetime Warranty is applicable to all Spacesaver ActiveStor® products except as listed below.

10-YEAR WARRANTY

This Spacesaver warranty is given to the initial purchaser and is valid as long as the initial purchaser owns the product. The warranty, which runs from the date of shipment, covers defects in materials and craftsmanship found during normal usage of the product during the warranty period. If the product is defective, and if written notice of the defect is given to Spacesaver within the applicable warranty period, Spacesaver, at its option, will either repair or replace the defective product with a comparable component or product. This 10-Year Warranty is applicable to all Lateral File drawer slides.

WARRANTY PROVISIONS

Warranty does not apply to damage caused by a carrier, or alteration to the product not expressly authorized by Spacesaver. It also does not apply to "Customer's Own Goods/Material" (i.e., goods/material specified by the customer that is not standard Spacesaver product offering) used in the manufacture of, or in conjunction with, Spacesaver products. Spacesaver does not warrant the matching of color, grain, or texture except to within commercially accepted standards. A product will not be considered defective and Spacesaver will not be obligated to replace it, if that product is subject to any of Spacesaver's written planning, installation or user guides, and is not installed or used as recommended therein.



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STATEMENT OF WARRANTY

Weapon Racks, Firearm Storage, Evidence Lockers and Personnel Duty Lockers

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LIFETIME LIMITED WARRANTY

Subject to the conditions stated below, Spacesaver Corporation ("Spacesaver") warrants to the original purchaser exclusively that the cabinets ("structural frames") manufactured by it will be free from defects in materials and workmanship for the lifetime of the structural frames. For the purposes of this warranty, structural frames shall be deemed to exclude all moving parts (doors, slides, hinges, and lock mechanism), removable accessories, vinyl coating, electronics and refrigeration equipment.

5-YEAR LIMITED WARRANTY

Spacesaver also warrants that all equipment, other than structural frames, shall be free from defects in materials and workmanship for five (5) years from the date of the customer's written acceptance of installation. During the 5-year warranty period, all parts are included at no cost for 5 years. Labor is included at no cost during the first year of the 5-year warranty period. After the first year of the 5-year warranty, all labor will be charged at the current rate.

If any warranted equipment shall be proved to Spacesaver's satisfaction to be defective, such equipment shall be repaired or replaced at the option of Spacesaver. All warranty service for any equipment manufactured by Spacesaver must be performed by an authorized Spacesaver factory representative. This warranty shall be void if any portion of the purchase price shall be due but unpaid in accordance with the terms pursuant to which the equipment was sold. This warranty shall not apply to equipment repaired by any party other than an authorized Spacesaver factory representative or to defects or damage caused by (a) acts of God or other circumstances beyond Spacesaver's control, (b) improper installation (unless installation was by authorized factory installer), (c) improper environmental conditions, (d) improper operation, maintenance or storage, or (e) other than normal use or service. **EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE, SPACESAVER MAKES NO WARRANTIES, IMPLIED OR OTHERWISE, AND SPACESAVER SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

LIMITATION OF LIABILITY

Repair or replacement of any defective equipment, or refund of the purchase price paid by the customer in the event Spacesaver determines such equipment cannot be repaired or replaced, shall be the customer's exclusive remedy for breach of the warranty for product defects, however caused, and in no case shall Spacesaver be liable for incidental, consequential, special or other damages, or loss of profits or revenues whether as a result of breach of contract or warranty, Spacesaver's negligence, or otherwise. Spacesaver shall have no liability for any advice or assistance rendered by any party outside the scope of Spacesaver's written specifications for the manufacture, operation or maintenance of the warranted equipment.



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TERMS AND CONDITIONS

HOW TO ORDER

Orders may be placed by authorized Spacesaver Area Contractors, Distributors and Dealers.

E-Mail: mobile_shelving@spacesaver.com	Mail: Spacesaver Corporation
shelving@spacesaver.com	Attn: Storage Products Order Entry
quickship@spacesaver.com	1450 Janesville Ave
storage@spacesaver.com	Fort Atkinson WI 53538-2798
estore@spacesaver.com	Phone/Fax: Phone: 1-920-563-6362
	Fax: 1-920-563-0744

All orders must show quantity, catalog number, description, color, system drawings and customer purchase order number(s). Spacesaver does not assume responsibility for errors on orders not submitted in approved software format.

ACKNOWLEDGEMENT

Spacesaver will issue a written Order Acknowledgement for each order accepted. Scheduled ship dates are stated on Acknowledgements. All orders are considered correct as acknowledged. Order changes may affect promised dates! Customer should review Acknowledgement promptly and notify Spacesaver of any error.

ORDER CHANGES / CANCELLATION

Order changes/cancellations must be confirmed to Spacesaver in writing. Spacesaver will issue a new Order Acknowledgement for each change (see Acknowledgement). Lead-time may be changed by Spacesaver if necessary to accommodate order changes.

Acknowledged orders will be changed without penalty prior to their production. If canceled, a fee of \$500 net will be assessed. If production has begun, the following conditions apply:

- Custom product orders cannot be cancelled if production has begun, and
- Custom color orders cannot be cancelled if painted, and
- Customer must compensate Spacesaver for special parts or material purchased by Spacesaver to produce an order.
- If an order reaches production and product is manufactured, the product may be returned in accordance with the Spacesaver RGA policy.

SHIPMENT TERMS

All orders will be shipped F.O.B. shipping point. Method of shipment will be determined by purchaser, and sent with the freight company indicated on order with freight charged collect.

- Special carrier or special delivery arrangements can be accommodated and should be requested in writing as part of the order information.
- Special packaging costs, such as pallets, will be purchaser's responsibility. Orders requesting customer pickup will be accepted, however
- Spacesaver reserves the right to ship orders at customer expense, if customer fails to take product on the agreed date.

PAYMENT TERMS

1% - 10 days; net 30 days. A .50% finance charge will be added on the 10th of the month to all unpaid balances over 30 days. A .50% finance charge will also be added on the 25th of the month to all unpaid balances over 45 days.

TAXES

Any manufacturer's sales or excise tax, or any other tax or government charge now or hereafter levied upon the product, sale, use or shipment of goods shall, at the Company's option, be charged to the customer.

DAMAGED SHIPMENTS

Responsibility – Delivery to the carrier shall constitute delivery to the customer. Spacesavers' liability ends upon delivery of the products to the carrier. Goods are shipped at the customer's risk. The customer shall make all claims for product lost or damaged in transit.

Visible Damage – Should be noted on the freight bill and acknowledged by the driver's signature.

Concealed Damage – Notify the freight agent if concealed damage is found within 30 days of delivery. Request an inspection. An inspection is necessary for filing a claim. *ActiveStor product damage claims must be reported within 15 days.

TERMS AND CONDITIONS

RETURN SHIPMENTS

Return goods must be authorized within 60 days of original shipment. Purchaser must have written authorization from Spacesaver **prior** to any return in the form of Return Goods Authorization form. Authorized returns must be packaged properly using original cartons and include the Return Goods Authorization (RGA) form. Returns are to be shipped with **freight prepaid by the customer; all claims for product lost or damaged in transit shall be made by the customer**. All parts listed on the RGA must be complete and returned within 60 days of issue date to receive credit. **No credit will be given for items returned that were not included on the RGA form sent from Spacesaver.**

All returns are subject to a 25% restocking charge for items listed as Quickship Shelving product. All other product return requests will be reviewed by Spacesaver and if approved, subject to a 30% restocking charge. Custom products items, including custom sizes, configurations and colors may not be returned. All returns are subject to any reconditioning charges determined necessary by Spacesaver upon inspection of the returned goods. Returns for orders which received special pricing will be reviewed individually. **For Warranty RGA information, please refer to policy posted on SpaceNET.**

PRICES

Prices in this price list supersede all previous prices and are in effect as of the date of this publication. Prices are subject to change without notice.

NOT OFFER TO SELL

Possession of the Spacesaver price list is not to be construed as an offer to sell the products listed. Spacesaver reserves the right to discontinue any item in this list without notice. Spacesaver reserves the right to change material and design specifications at any time, and without obligation to make corresponding changes in products manufactured previously.

WARRANTY / SUMMARY

Spacesaver Corporation extends to the original purchaser from the date of purchase a 5-year limited warranty against manufacturing defect in material and workmanship. Refer to appropriate Statement of Warranty for details.

If, during the warranty period, a Spacesaver product fails to perform because of a manufacturing defect, Spacesaver will examine it. If found defective, it will be repaired or replaced at our option.

The warranty applies only to Spacesaver products acquired directly from Spacesaver Corporation or from Authorized Spacesaver Area Contractors, Distributors and Dealers.

The warranty does not apply to any product which has been subject to misuse, negligence, or accident; has been damaged in shipment, storage, or installation; has been misapplied, has been modified or repaired by unauthorized persons or has been repaired with non-standard Spacesaver replacement parts. This warranty specifically excludes claims for indirect, incidental, or consequential damages arising in any way from a product defect. This warranty is exclusive, and exists in lieu of all other warranties, either expressed or implied.

This warranty gives you specific legal rights; you may also have other rights, which may vary from state to state. To obtain warranty service, contact your Spacesaver Selling Dealer. You must make a written claim. Provide a copy of your purchase record and a written description of the warranty problem with your claim. If you are unable to contact your Dealer, contact: Spacesaver Corporation, Customer Service Manager, 1450 Janesville Ave., Fort Atkinson, WI 53538. (920-563-6362) Contact Info: **Any questions or issues related to this document please contact your Customer Service Coordinator.**